



### **ABOUT US**

At Rosewood, we provide premium residential facilities and specialised care for senior citizens who require assistance in managing their everyday lives.

Our first-class facilities are conveniently located in Leederville and West Perth. Both residences are located in close proximity to the city, public transport facilities, entertainment and shopping precincts. Our Leederville facility is fully functional, while our West Perth facility is currently under construction and is due to be completed in early 2021.

We cater for complex medical needs within specialist environments. Residents at Rosewood live in high-quality, secure accommodation. They have access to a range of health services, amenities and recreational resources, which ensures they have everything they need whilst also giving them the benefit of a community lifestyle.

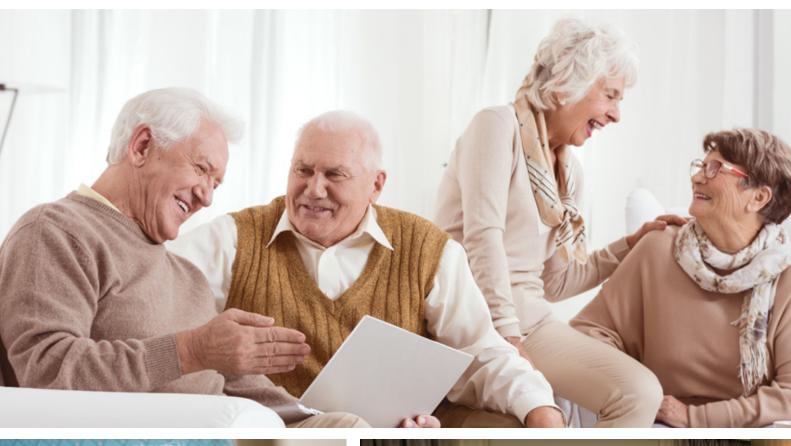
The Rosewood team encourages all residents to maintain connections with their family and friends, and participate in social and recreational activities. We host daily in-house activities, monthly special events and take residents on outings within the community. Our staff foster a culture of respect, dignity and compassion that empowers residents to live the best life possible.

Choosing the right aged-care home can be a stressful and emotional process. At Rosewood, we work hard to provide you with the support and understanding you need. You can rely on us to provide you with all the information necessary for you to make an informed decision about which care facility is best suited to your loved one.

# **OUR MISSION**

To provide premium care and enhance the quality of life of ageing people.











## **ROSEWOOD'S VALUES**

#### **INTEGRITY**

We are guided by our moral and ethical values in all circumstances, always striving to do what is right. We work effectively and professionally to achieve the highest standards of accountability and governance.

#### **PROFESSIONALISM**

We pride ourselves on the quality of our services, our competence and professionalism.

#### **RESPECT**

We treat each individual in our care with the respect and dignity they deserve.

#### **CARE**

We approach every person in our care with compassion and empathy. Everything we do is with our residents best interests in mind.

#### **INCLUSION**

We embrace diversity and individuality; everyone is welcome.

#### JOY

We love helping others and sharing in moments of joy and pure happiness.

#### **INNOVATION**

We are always thinking outside the box to innovate and improve our services.



# **OUR STAFF**

Our team includes clinical nurses, physiotherapists, occupational therapists, and hospitality, administrative and maintenance staff. Our staff work together to create a warm and welcoming atmosphere for all our residents and guests. Importantly, our staff members collaborate to ensure residents feel at home and receive the best possible care.

We are dedicated to providing residents with a sense of companionship and support, while always treating them with respect and dignity.

### **NEW AGED CARE QUALITY STANDARDS**

This standard focuses on care that is best practice, individually tailored and optimises health and wellbeing. The elements of care include mental state, physical needs, spiritual and emotional needs and social life.

Each resident is treated with respect, with their identity, culture and diversity valued. This standard focuses on the individuality of each resident - their personality, life experiences, social, cultural, spiritual and medical needs.

This standard looks at safe, effective services and supports for daily living that meet the resident's needs, goals and preferences and optimise independence, health and quality of life. This includes food, domestic assistance and recreational activities.

Assessment and planning, including consideration of risks to health and wellbeing, informs the delivery of safe and effective care and services. This standard emphasises the important of thorough assessments and care planning by staff with the relevant skills, qualifications and knowledge.

The assessment process needs to be holistic and resident-focused.

Allman resources

This standard focuses on the physical environment, requiring it to be well designed and welcoming for all residents.

Residents and family members are encouraged to be involved in the development, delivery and evaluation of care and services. Examples of this include resident meetings, relative meetings, focus groups, complaint feedback and surveys.

This standard focuses on the skills and qualifications of the facility's workforce, and staffing levels. There need to be sufficient staff to deliver quality care, and employees need to be kind, caring and respectful.

Residents, family and friends need to feel encouraged and supportive to make complaints and give feedback. Formal processes need to be in place to deal with complaints and use the information gained to improve care and services.







# **OUR LEEDERVILLE FACILITY**

Our modern Leederville location is home to 120 residents of varying medical backgrounds. The three-level facility is surrounded by lush, native trees and parkland. The size, proportions and textures of the rooms were carefully considered during the design process to complement the colourful landscaping.

All our rooms have direct paths from the bathrooms to the beds, considerable cupboard space and shelving displays for personal items. They include unobtrusive safety features and state-of-the-art security systems.







We also have lively, comfortable communal areas where residents can interact with each other, and with family and friends. We are proud to have created an environment that meets the specific social, medical and personal requirements of all our residents.

Rosewood Leederville is a place where residents can feel relaxed, safe and part of a vibrant community. We aim to ensure our facilities feel just like home.







# **OUR WEST PERTH FACILITY**

Our West Perth facility is currently under construction. It is scheduled to open in early 2021 and will become home to 152 residents. In addition to the first-class services offered, the West Perth facility will also offer a variety of room configurations for residents to choose from.

The fully serviced rooms each have a private ensuite, completely integrated viva system, built in storage and a sophisticated communication system. Privacy, care, and security are guaranteed. We are working hard to ensure that our residents and their families will feel right at home in the facility. They will also have access to numerous common areas.







West Perth will offer various activities and experiences, including games, beauty and spa treatments, church services, men's clubs, concerts, yoga and much more. We will also provide regular bus excursions to local tourist destinations, cafes and restaurants in the area, special events and picnics.

Located close to North Perth and the Leederville cappuccino strip, our new facility caters for everyone and integrates cosmopolitan Perth with the vibrancy of the Perth CBD.

### **OUR HISTORY**

Rosewood has served Western Australia's aged community since 1953. The company began as an infirmary and was the founding institution behind Meals on Wheels. Meals on Wheels was founded in January 1954 when the importance of delivering older Australians hot, healthy meals became apparent. Within a year, Meals on Wheels was delivering to the community five days a week.

On 23 August 1957, the main kitchen was established at 67 Cleaver Street. A social centre for locals also offered seniors a variety of services, including hairdressing and craft sessions. Shortly after, the committee purchased a cottage next door and began to provide a home for elderly men and women.

Over time, the provision of aged care blossomed and continues to grow today. Our perseverance in the industry stems from a genuine desire to provide the elderly with care and compassion. We are humbled and thankful that our residents allow us to share in and improve their everyday experiences.













### **ACTIVITIES & HOTEL SERVICES**

At Rosewood one of our core focuses is to create a sense of community. Our staff facilitate social and recreational activities which reinforce companionship and friendship amongst residents.

We have a monthly activities calendar which includes morning tea, bingo and other games, art therapy, cooking and special events. Family and friends are encouraged to come and participate with residents.

We also provide regular bus excursions to local tourist destinations, cafés and restaurants in the area, special events and picnics. We encourage our residents to make the most of their days in our care.

We also offer additional services\*, including:

Some of these include:

- Beauty Treatments
- Church Services
- Spa & Massage Treatments
- Happy Hour
- Daily Newspaper
- Wi-Fi Access
- Pet Therapy
- Intergenerational & Cultural Activities
- Seasonal Barbecues
- Mens Club

<sup>\*</sup>Fees may apply

