



**ROSEWOOD**  
welcome home

**NEWSLETTER**  
SEPTEMBER 2021

# September Edition



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## BIRTHDAYS

We're celebrating the birthdays of:

Anita (Kay) Goldman  
Guido Venturi  
Miu Ho  
Lawrie Staton  
Mary Duffield  
Richard Pilpel

*Happy Birthday  
to you all!*



## NEW ADMISSIONS

We would like to extend a  
very warm Rosewood welcome  
to our new residents:

Yvonne Kannis  
Bertha (Bette) Kay

*Welcome to  
Rosewood*

## ROSEWOOD WAY CHAMPION



Nattaya Bruce and Charity Silvano  
are this month's winners of the  
Rosewood Way Award. Both have  
demonstrated extra care, respect and  
professionalism – Great examples of  
living & working the Rosewood Way.

If you would like to nominate an employee  
who you believe deserves to be  
recognised for their efforts, please email  
[hr@rosewood.org.au](mailto:hr@rosewood.org.au)



## RESIDENT SURVEY

Rosewood conducted a survey of residents in June and July 2021. The overall satisfaction with Rosewood was 89% (equivalent to the benchmark result across other equivalent organisations). Copies of a summary of the results is available at reception and on display throughout Rosewood Leederville. Management is reviewing the results and identifying how to improve where Rosewood's results were below the benchmark.

A similar survey is currently available for relatives to complete. A link to complete the survey online was emailed to relatives late August. If you would prefer to complete the survey on paper, please collect a form from Reception. The survey closes 10 September 2021.

## SEEKING VOLUNTEERS

Rosewood is seeking volunteers to assist the therapy department in facilitating our varied activity program.

If you or anyone you know is interested in helping bring more joy and life to the facility through involvement in activities such as bingo, outdoor walks, community choir, arts and crafts etc. please contact our Occupational Therapist Elizabeth at [elizabeth.biagioni@rosewood.org.au](mailto:elizabeth.biagioni@rosewood.org.au)

## FOOTY TIPPING WINNER



Congratulations to our  
2021 Footy Tipping  
Competition Winner-  
Merle Marriott!



## RETURNING SWIPE CARDS

We currently have a shortage on visitor swipe cards due to them not being returned.

If you currently have a swipe card in your possession, could you please kindly return to reception.

## CLINICAL CORNER

Restrictive Practice legislation: From 1 July 2021, amendments to the Aged Care Act and Quality of Care Principles have been implemented to minimise the use of restrictive practices (restraints) in Aged Care. Informed consents must be obtained for each/all restrictive practices.

As Rosewood is a secure facility, all residents are potentially subject to "Environmental Restraint". To maintain balance between ensuring the safety of all residents and maintaining freedom of movement, approved residents will be given swipe-card access, subject to clinical assessment. Some residents may not be assessed as suitable for use of a swipe card but, may ask staff to open doors for them.

If you have received a request to sign an Environmental Restraint Consent form for yourself or your loved one, please complete and return to Natalie Tan as soon as possible. Any questions, as always, please don't hesitate to ask.





## ORAL CARE

For the month of September Rosewood is looking to improve oral care within the facility, we will be pushing toolboxes and education for the staff to highlight the importance and impact of maintaining good oral health.

Optimal dental health is important to maintain quality of life so that your loved ones can talk comfortably and confidently, enjoy eating comfortably, maintain confidence in their appearance, stay pain free, maintain habits/standards of oral health they have had during their life. It is also important for medical reasons: to minimise sources of microorganisms from the mouth that may later involve other parts of the body, to manage medication side effects, to detect dental pain, to assist with nutritional intake and minimise the risk of unnecessary tooth extractions.

We are due to have the government dental screening completed on the 12th of October, please complete the consent forms for your loved one if you have not already done so.

## SERVICE CHAMPION



Our Catering Staff were judged on their food presentation and service professionalism by the Residents throughout the month of August.

Congratulations to Raman who won our presentation and service delivery competition!

*Congratulations!*

## VENDING MACHINE!

There is now a vending machine available to all relatives and residents. It is located in Reception, to the right of the lifts.

## GALLERY







GALLERY

