

SEPTEMBER 2022 EDITION

# ROSEWOOD NEWS



## A WORD FROM OUR NEW CHIEF EXECUTIVE OFFICER, MICHELLE DE RONCHI

I am so pleased and excited to have joined the Rosewood Care Group on 08<sup>th</sup> August 2022 as the new Chief Executive Officer.

I come to Rosewood with a strong background in health and aged care services having worked for many years in senior executive roles for several leading aged care organisations.

Rosewood is currently going through a time of change and growth and I would like to acknowledge the great work of each and every staff member for their essential role in providing excellent care and services to our residents.

I know there have been many challenges especially those related to the COVID pandemic and matters arising from the Royal Commission and related new legislation. We have included some important information for residents and their families on some of the changes in particular about the appointment of Substitute Decision Makers,

which I urge you to action as a priority, keeping in mind that our team are here to support you.

Over the coming months, I am looking forward to getting to know as many of you as possible and working with you all. I hope that together we continue to embrace and promote the Rosewood Way.

Warm regards,  
Michelle



## AGED CARE REFORMS

Some significant reforms are underway in aged care which address some of the outstanding recommendations from the Aged Care Royal Commission. The first Bill passed by the Federal Labor Government (in early August 2022) addressed aged care. This Bill introduced changes to various Federal Acts of Parliament, including *the Aged Care Act 1997*, *the Aged Care Quality and Safety Commission Act 2018*, *the Quality of Care Principles 2014*, *the Accountability Principles 2014* and other related legislation.

Changes include a Code of Conduct for aged care workers (yet to be developed and published by the Government). These also include banning orders to prohibit or restrict certain people from working in aged care settings, **strengthened arrangements on the use of restrictive practices**, implementation

of a Star Rating for residential aged care services (from December 2022), increased governance of governing bodies of aged care providers, increased powers for the regulator of aged care (the Aged Care Quality and Safety Commission) and the implementation of a new funding model called the Australian National Aged Care Classification (AN-ACC) to replace the Aged Care Funding Instrument (ACFI) from 1 October 2022. The AN-ACC funding model will also be used for a calculation on the expected number of average daily care minutes (and registered nurse minutes) provided to residential aged care residents.

Details about the aged care reforms can be found here:

[www.health.gov.au/initiatives-and-programs/aged-care-reforms](http://www.health.gov.au/initiatives-and-programs/aged-care-reforms)

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## ENDURING POWER OF GUARDIANSHIP VS ENDURING POWER OF ATTORNEY IN WESTERN AUSTRALIA



An **Enduring Power of Guardianship (EPG)** is a legal document which appoints a Guardian to make personal, lifestyle and medical treatment decisions for a person (including restrictive practices decisions). An EPG only takes effect in circumstances where the person is incapacitated and incapable of making their own decisions. The EPG is considered the legal authorised substitute decision maker.

An **Enduring Power of Attorney (EPA)** is a legal document appointing an Attorney to make financial and property decisions on a person's behalf. A person can only appoint an EPA if they still have capacity to make decisions on their own behalf. The person may grant the Attorney the power to make decisions immediately upon signing the EPA or only upon the State Administrative

Tribunal declaring the person has lost capacity to make their own decisions. The EPA continues to grant an Attorney power even after the person becomes incapacitated.

While a person still has capacity to make their own decisions, they can complete EPG and EPA forms (available from the Office of the Public Advocate). Please speak with an Operations Manager for assistance.

If a person no longer has capacity to make decisions for themselves and they do not have an EPG and EPA in place, an application must be made to the State Administrative Tribunal to appoint a Guardian and Attorney for the person. Again, please speak with one of our Operations Managers for assistance.

## RESTRICTIVE PRACTICES

A Restrictive Practice in aged care is any practice or intervention that has the effect of restricting the rights or freedom of movement of an aged care resident.

Under legislation, there are five types of restrictive practices: chemical restraint (medications); environmental restraint (secure buildings); mechanical restraint (bed rails); physical restraint (preventing someone from harming themselves or others); and, seclusion.

Since 1 September 2021, providers are required to have a behaviour support plan in place for every resident who exhibits behaviours of concern or changed behaviours, or who have restrictive practices considered, applied or used as part of their care.

A restrictive practice can only be used with consent from an appropriately authorised person. The resident themselves can give consent (if they still have capacity to make their own decisions). When the resident is not capable of making their own decisions,

## LAUNDRY

Rosewood uses commercial washing machines and dryers that are required to operate at high temperature to sanitise items, therefore please consider clothing/items you have/bring in with you are appropriate. If you have items that require delicate/handwashing this is the responsibility of residents/family to arrange washing/cleaning/dry cleaning. Rosewood will not accept responsibility for items damaged.

A reminder that labels are required to be sewn onto clothing to ensure these can be returned to the correct resident and to reduce unclaimed items.

an authorised **substitute decision maker** must provide the consent before the restrictive practice is used.

In Western Australian, an authorised **substitute decision maker** for these decisions is someone appointed with an **Enduring Power of Guardianship (EPG)** or appointed as a Guardian by the State Administrative Tribunal (SAT). An **Enduring Power of Attorney (EPA)** is not an authorised substitute decision maker for these decisions.

If an **EPG** (or SAT appointed Guardian) is not in place and the resident can no longer make their own decisions, an application to the SAT is required to appoint a Guardian to make decisions on behalf of the resident.

If you have not provided a copy of an EPG and/or EPA to Rosewood, please do so. This will ensure Rosewood is able to meet its legislative requirements and act in the best interests of the resident.

## PERSONAL BELONGINGS/VALUABLES

We would like to remind residents and families that as per your Resident Agreement any belongings you bring into our homes are your sole responsibility, we encourage you to obtain all necessary insurances for your belongings. Rosewood is not liable or responsible if any damage/loss is caused to your belongings or if your belongings go missing.



## ROSEWOOD WEST PERTH

### SEPTEMBER BIRTHDAYS

This month we're celebrating the birthdays of:

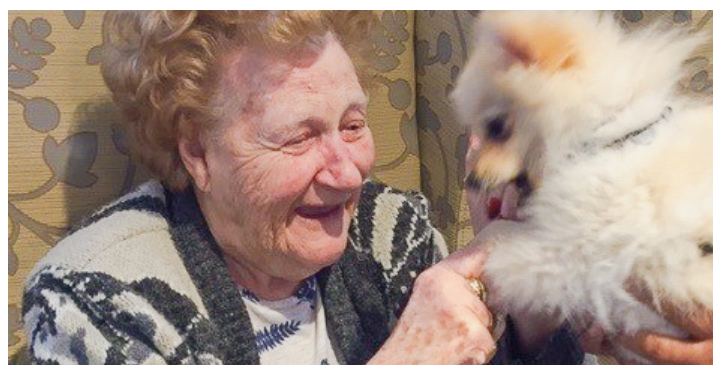
- John Burling
- Margaret More
- Susan Wilde
- Jennifer Holder
- Cynthia Samuels
- Jack Holmes
- Bruna Martino
- Geoffrey Clough
- John Compe
- John Murray
- Suzanne Gillespie
- Yvonne Durkin



### NEW ADMISSIONS

We would like to extend a very warm welcome to our newest residents:

- Joan Exeter
- Evelyn McIntyre
- Loi Cheuk
- Beryl Lynch



## ROSEWOOD LEEDERVILLE

### SEPTEMBER BIRTHDAYS

This month we're celebrating the birthdays of:

- Victoria Mitchell
- Beth Snowdon
- Kay Goldman
- Guido Venturi
- Miu Ho
- Adriano Flamini
- Lawrie Staton
- Mary Duffield
- Richard Pilpel
- Theo van Boheemen

### NEW ADMISSIONS

We would like to extend a very warm welcome to our newest residents:

- Elizabeth Carle
- Heather Croaker
- Margaret van Boheemen
- Theo van Boheemen

### ROSEWOOD WAY

Yves received the Rosewood way award in Aug for always having a can do attitude. No job is ever too big or too small!

Jules (Chef) also received the Rosewood Way award for stepping up and assisting whilst Calvin was away. Thanks Jules!

